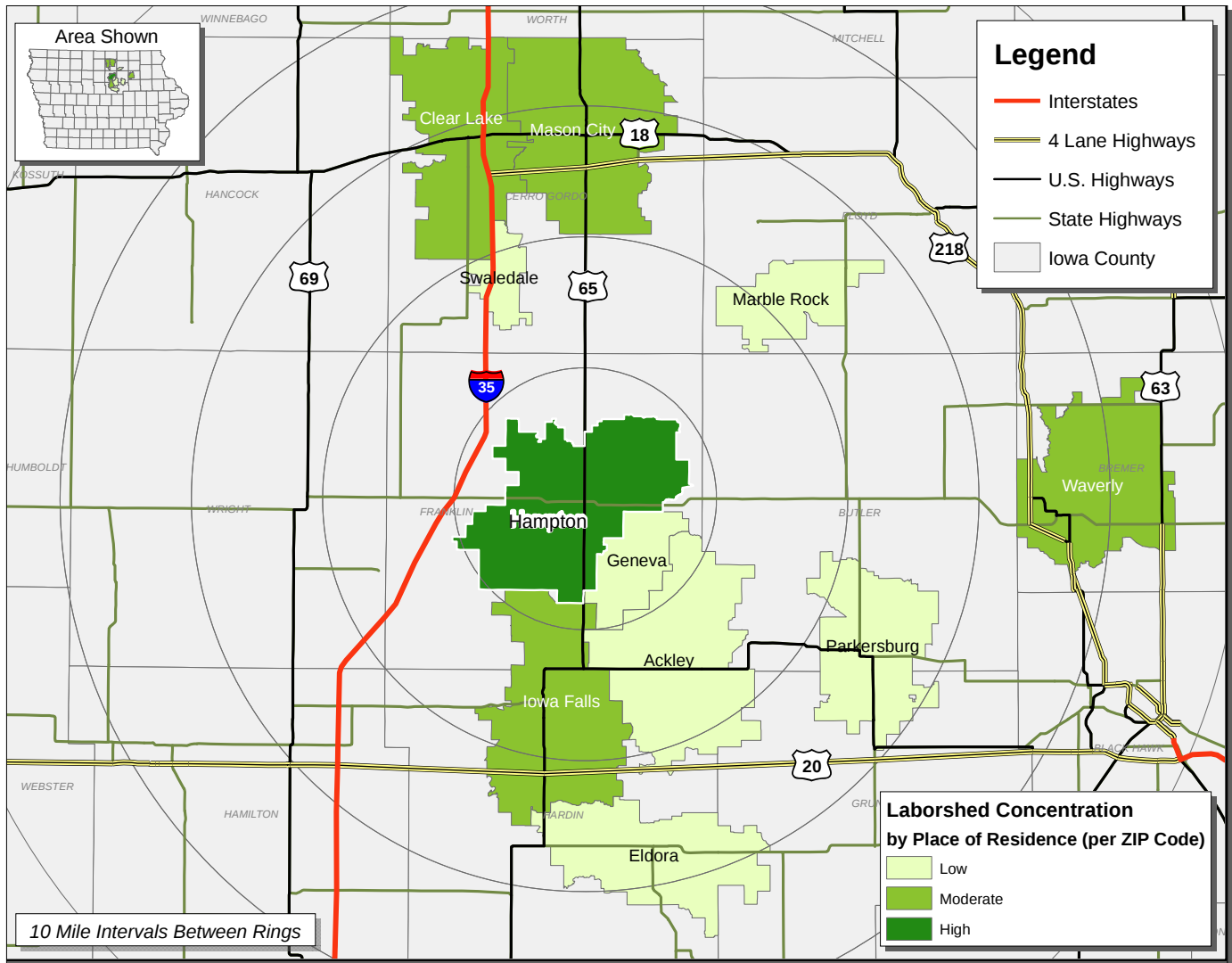




INFORMATION TECHNOLOGY

FRANKLIN COUNTY, IOWA LABORSHED AREA

Concentration of those with transferable experience/skills by place of residence



Workers who have transferable experience/skills in the industry are currently commuting an average of 11 miles one way for work. Those who are willing to change/accept employment are willing to commute an average of 19 miles one way for the right employment opportunity.

For More Information Regarding the Franklin County Laborshed, contact:

Franklin County Development Association

Karen L. Mitchell, Director

5 1st St. S.W.

Hampton, Iowa 50441

Phone: 641-456-5668

Fax: 641-456-5660

Email: fcda_director@mchsi.com

www.franklincountyiowa.com

LABOR CHARACTERISTICS

INFORMATION TECHNOLOGY

Estimated Potential Available Labor Per Occupational Category:

Business Operations:

- Managers - 282
- Clerks - 560
- Customer Service Reps - 136
- Data Entry Keyers - 279
- Desktop Publishers - 137
- Office & Administrative Support Workers, All Other - 422
- Receptionists - 556
- Secretaries - 1,253

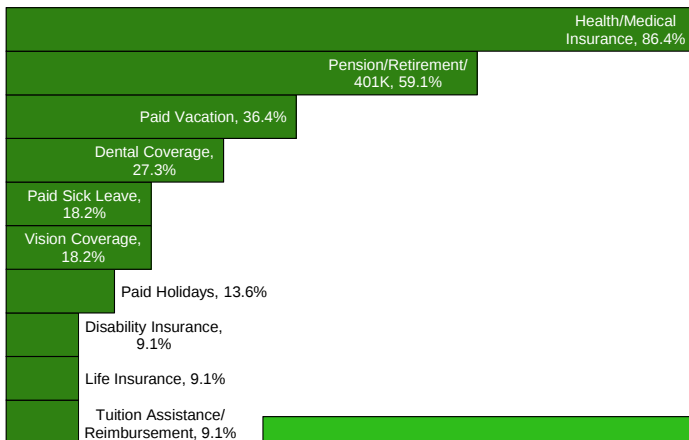
Computers:

- Managers - 139
- Computer Occupations, All Other - 280
- Computer Operators - 140
- Computer Programmers - 137
- Computer Systems Analysts - 138
- Computer User Support Specialists - 281

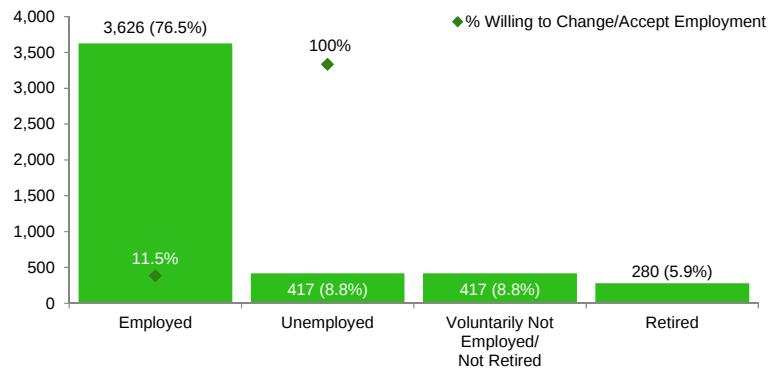
An estimated total of
4,740 people in the Laborshed area



Current Benefits:

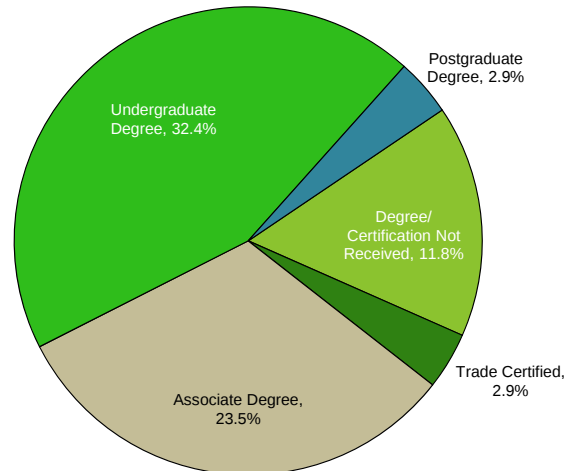


Estimated Total by Employment Status (percentage):



Educational Level:

(73.5% Have an education beyond high school)



Workplace Flexibility:

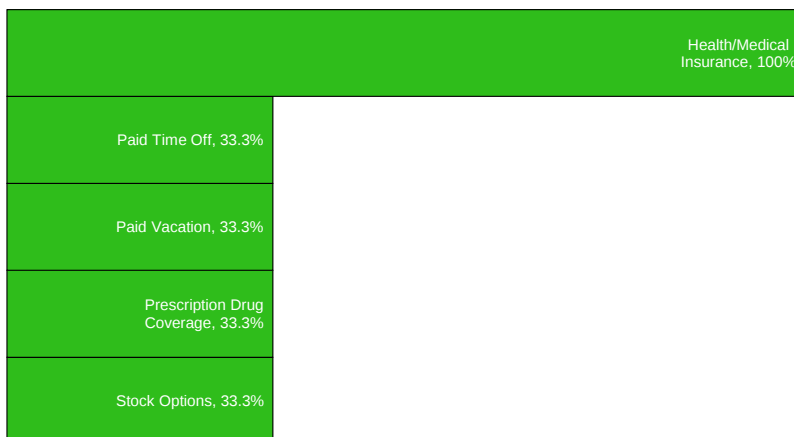
(by percent of interest)

- Job teams - 85.7%
- Cross-training - 71.4%
- Job sharing - 42.9%
- Varied shifts - 28.6%
- Temporary work - 71.4%
- Seasonal work - 57.1%

Additional Facts:

- 78.1% paid an hourly wage
- 58.8% are/were employed full-time
- 26.5% are/were employed part-time
- 7.7% hold two or more jobs
- Currently working an average of 36 hours/week

Desired Benefits:



Underemployment (estimated):

Total Underemployment - 2.9% (29)

- Low hours - 0.0%
- Mismatch of skills - 2.9% (29)
- Low income - 0.0%

IWD only counts individuals once when estimating Total Underemployment.

Top Advertising Media:

(for those seeking employment opportunities by use)

- Internet - 72.4%
 - www.linkedin.com
 - www.monster.com
- Local/Regional Newspapers - 34.5%
 - Globe Gazette - Mason City
 - Waterloo-Cedar Falls Courier
- Networking through friends, family or acquaintances - 24.1%
- IowaWORKS Centers - 13.8%

LABOR CHARACTERISTICS

INFORMATION TECHNOLOGY

Occupation	Occupational Code	Mean Wage	Entry Wage	Experienced Wage	Median Wage
Administrative Services Managers	11-3011	\$ 29.58	\$ 19.31	\$ 34.72	\$ 27.50
Computer and Information Systems Managers	11-3021	\$ 46.85	\$ 31.82	\$ 54.37	\$ 46.15
Computer Network Support Specialists	15-1152	\$ 24.53	\$ 19.52	\$ 27.03	\$ 23.03
Computer Operators	43-9011	\$ 12.83	\$ 9.97	\$ 14.25	\$ 12.94
Computer Programmers	15-1131	\$ 25.03	\$ 15.27	\$ 29.90	\$ 25.72
Computer Systems Analysts	15-1121	\$ 32.73	\$ 19.95	\$ 39.11	\$ 32.91
Computer User Support Specialists	15-1151	\$ 18.07	\$ 11.79	\$ 21.22	\$ 17.06
Customer Service Representatives	43-4051	\$ 15.40	\$ 10.20	\$ 18.00	\$ 15.00
Data Entry Keyers	43-9021	\$ 13.65	\$ 11.72	\$ 14.61	\$ 13.37
Information and Record Clerks, All Other	43-4199	\$ 15.90	\$ 13.41	\$ 17.15	\$ 15.86
Network and Computer Systems Administrators	15-1142	\$ 26.49	\$ 19.08	\$ 30.20	\$ 26.22
Office and Administrative Support Workers, All Other	43-9199	\$ 24.79	\$ 19.14	\$ 27.62	\$ 23.69
Office Clerks, General	43-9061	\$ 12.52	\$ 8.93	\$ 14.31	\$ 12.36
Receptionists and Information Clerks	43-4171	\$ 11.27	\$ 8.06	\$ 12.87	\$ 11.03
Software Developers, Applications	15-1132	\$ 32.99	\$ 25.73	\$ 36.62	\$ 31.25

The 2013 Iowa Wage data for Franklin County Laborshed area was produced by the Labor Force & Occupational Analysis Bureau to provide communities local information on wages by occupation. The source of the wage and employment data is based on the May 2012 OES estimates. Additional occupational wage and employment data can be found at <http://iwin.iwd.state.ia.us/iowa/OlmisZine>.